



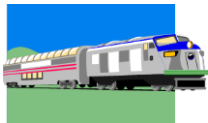
TRAVEL GUIDE TO UUM 2016

FROM BANGKOK



FROM BANGKOK (for participants from Vietnam, Thailand, Myanmar, Laos and Cambodia)

Participants coming from Vietnam, Thailand, Laos, Cambodia and Myanmar, are advice to take a land transport (bus/train) or air flight to Bangkok. Below is a best route to UUM from Bangkok.



By train: Bangkok to Hatyai **OR** Bangkok to Arau

Option 1

Bangkok's Hualamphong Train station → Hatyai Train Station → Sadao / Dannok Immigration → Bukit Kayu Hitam Duty Free Complex

Take an Overnight Train on Thai Railways Southern Train Line from Bangkok's Hualamphong Train Station to Hat Yai Train Station. Hat Yai is the 'Southern Hub' for all trains going into Malaysia.

Times for Trains from Bangkok to Hat Yai Train Station

Train Number	Train Type	Departure Time	Arrival Time
171	Rapid	13.00	05.52
35	Sp. Express	14.45	06.35
37	Sp. Express	15.10	07.20
169	Rapid	15.35	09.15
41	Sp. Express	22.50	12.34

- Rapid Trains fare range from THB259 – THB755 depending on the class. Trains go via Surat Thani, Chumphon, Hua Hin etc.
- Special Express fare ranges from THB339 – THB1394 depending on the class.

When you arrive at Hat Yai Station in the morning, there are restaurants and food vendors in all the streets surrounding the station. The Hat Yai Train Station is centrally located for convenient transfer

to Bus or Minivan Service. There are many Travel Agencies near the station, including one right across the street. From Hat Yai Train Station you simply walk into a nearby travel agency and buy a ticket for the next bus or minivan service going to Dannok (Thailand) / Bukit Kayu Hitam (Malaysia) Border Crossing. Taxi fare is THB700 (one taxi) and THB55 per person by minivan.

The Malaysian Immigration at Bukit Kayu Hitam and Thailand, Sadao immigration (although it is at the border town of Danok) is opened from 6.00 am to 12.00 midnight. Thai immigration formalities (which is officially called the Sadao Immigration Checkpoint) used to be conducted at Sadao town but has since moved to Dannok just before the border gate into Malaysia. The town on the Malaysian side is Bukit Kayu Hitam. Note that the distance between the Thailand Immigration (Dannok town) and Bukit Kayu Hitam Duty Free Complex checkpoint is about 700 meters, quite distance to walk. Otherwise, you can take a motorcycle or taxi between them.

The PPA CAS UUM will provide free pick-up service at the Bukit Kayu Hitam Duty Free Complex. We will welcome you with a sign at the Bukit Kayu Hitam Duty Free Complex. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.

Option 2

Bangkok's Hualamphong Train station → Arau Railway Station

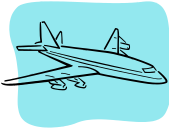
The International Express Train 35 (*Ekspres Antarabangsa*) is a daily overnight sleeper train that travels from Bangkok, Thailand to Butterworth Penang in Malaysia, travelling down through Eastern coastline along the Gulf of Thailand before following the central Southern Thailand and town of Arau (Malaysia), all the way down to Penang, Malaysia, ending at the main train station, Butterworth.

The International Express Train 35 departs Bangkok at 14:45 daily and arrives in Arau (Perlis, Malaysia) at 10:34 the next day. The train crosses the Thai-Malaysian border at Padang Besar before reaching the destination at town of Arau. Once you arrive at the border (Padang Besar), you will have to take off all your luggage and go through passport control. Just ask one of the Thai immigration officers where to go.

This train service from Thailand to Malaysia is not operated by the Malaysian Railways (KTMB) but is a Thai train that is operated by the State Railway of Thailand (SRT). When you get on the train in Bangkok the conductor is a SRT worker. They get off the train at the border station of Padang Besar and the KTMB Malaysia workers take over from here.

The train tickets in Thailand can be bought in person at Hua Lamphong station or any other train station up to sixty days in advance. It is not currently possible to buy cross-border tickets via online. For these type of tickets either buy at the station directly or use an agent. During the high season (December - March) it is advisable to book this train at least a week in advance if you can, especially if you want a lower berth. You can also book your tickets from any ticketing agent in Bangkok, but they will charge an extra fee and it is quite easy to go to the station yourself. The ticket available from THB1,000 for single trip.

You need to get off at Arau Railway Station (a next station after Padang Besar). The PPA CAS UUM will provide free pick-up service at the Arau Railway Station. We will welcome you with a sign at the station. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.



By Flight: Bangkok to Hatyai

Bangkok- Don Mueng Airport or Bangkok-Suvarnabhumi Airport → Hatyai International Airport → Sadao/Dannok Immigration → Bukit Kayu Hitam Duty Free Complex

The Hatyai International Airport (HDY) with a completely terminal is about 50km from Malaysia – Thailand border. There are Thai Airways and other budget airlines flies this route - Tiger Airways from Singapore, Nok Air, Thai Air Asia and Thai Lion Air from Bangkok. The details flight service to Hat Yai as below:

1. Nok Air from Bangkok Don Mueang (Domestic)
2. Thai AirAsia from Bangkok-Don Mueang and Chiang Mai (Domestic)
3. Thai Lion Air from Bangkok-Don Mueang and Udon Thani (Domestic)
4. Thai Airways from Bangkok-Suvarnabhumi (Domestic)
5. Thai Smile from Bangkok-Suvarnabhumi (Domestic)
6. Tiger Air from Singapore (International)

From Hatyai International Airport to Malaysia – Thailand Border (Bukit Kayu Hitam Duty Free Complex):

To get to Malaysia – Thailand Border (Bukit Kayu Hitam Duty Free Complex), there is an Airport Limousine service located on 1st floor in front of Domestic Arrival hall. Tickets are sold at the counter. Public transport service outside the terminal (on foot 100 meter). Taxi service charges a flat rate (THB800 for one taxi from the Hatyai Airport to Malaysia-Thailand Border). It is about 50km to the border on a good seal road and depending on traffic condition, the road journey will take about 45 to 60 mins.

The Malaysian Immigration at Bukit Kayu Hitam and Thailand, Sadao immigration (although it is at the border town of Danok) is opened from 6.00am to 12.00midnight. Thai immigration formalities (which is officially called the Sadao Immigration Checkpoint) used to be conducted at Sadao town but has since moved to Dannok just before the border gate into Malaysia. The town on the Malaysian side is Bukit Kayu Hitam. Note that the distance between the Thailand Immigration (Dannok town) and Bukit Kayu Hitam Duty Free Complex checkpoints is about 700 meter, quite distance to walk. Otherwise, you can take a motorcycle or taxi between them.

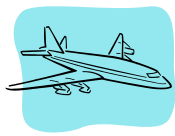
The PPA CAS UUM will provide free pick-up service at the Bukit Kayu Hitam Duty Free Complex. We will welcome you with a sign at the Bukit Kayu Hitam Duty Free Complex. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.

FROM KUALA LUMPUR



FROM KUALA LUMPUR (for participants from Philippines, Singapore, Brunei and Indonesia)

Participants coming from Philippines, Singapore, Brunei and Indonesia are advised to take a land transport (bus/train) or air flight to Kuala Lumpur. Below is a best route to UUM from Kuala Lumpur.



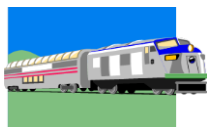
By Flight: *Kuala Lumpur to Alor Star*

Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA2) or Sultan Abdul Aziz Shah Airport, Subang → Sultan Abdul Halim Airport, Alor Star

The Sultan Abdul Halim Airport (AOR), Alor Star is about 45 km from Universiti Utara Malaysia. There are Malaysia Airlines flight from [Kuala Lumpur International Airport \(KLIA\)](#) and other budget airlines flies this route - Air Asia from [Kuala Lumpur International Airport 2 \(KLIA2\)](#); Malindo Air and Firefly from [Sultan Abdul Aziz Shah International Airport, Kuala Lumpur-Subang](#). The details flight service to Alor Star as below:

1. [Malaysia Airlines](#) from Kuala Lumpur International Airport (KLIA)
2. [Air Asia](#) from Kuala Lumpur International Airport 2 (KLIA2)
3. [Malindo Air](#) from Sultan Abdul Aziz Shah Airport, Kuala Lumpur-Subang
4. [Firefly](#) from Sultan Abdul Aziz Shah Airport, Kuala Lumpur-Subang

The PPA CAS UUM will provide free pick-up service at the Sultan Abdul Halim Airport, Alor Star. We will welcome you with a sign at the airport. If you wish to use the Service, please fill out this form item by item and email mazida@uum.edu.my. We will arrange the airport pick-up service according to the receipt of information, please make sure that you fill it out item by item.



By Train: *Kuala Lumpur to Arau Railway Station (Perlis)*

Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA2) or Sultan Abdul Aziz Shah Airport, Subang → Kuala Lumpur Sentral → Arau Railway Station, Perlis

Kuala Lumpur Sentral (www.ksentral.com.my) or Sentral Kuala Lumpur is a transit-oriented development that houses the main railway station of Kuala Lumpur, the capital of Malaysia. KL

Sentral was designed as an intermodal transport hub. Most of Kuala Lumpur's passenger rail lines serve KL Sentral, while many intercity trains serving Peninsular Malaysia and Singapore start there.

From KLIA and KLIA2 to KL Sentral

Option 1: KLIA or KLIA2 to KL Sentral by Express Railway Link (ERL)

ERL (www.kliaekspres.com) is the fastest way and it takes a mere 30 mins to the Kuala Lumpur city centre. The Express Rail links the KLIA and KLIA2 with KL Sentral. The ticket counter are on Level 1 of the KLIA complex and also at Level 2 KLIA2 complex. From the departure and arrival halls, follow the signs for KLIA express. There are 2 KLIA express rail trains and schedules :-

- a non-stop direct train from KLIA and KLIA2 to KL Sentral -called the KLIA Express
- a transit train which stops at Salak Tinggi, Putrajaya/Cyberjaya & Bandar Tasik Selatan enroute to KL Sentral called the KLIAtransit

Fare on both the Ekspres and Transit are RM35 for one-way

Option 2: KLIA or KLIA2 to KL Sentral by Airport Limo / Budget Taxi

Travellers can choose from taxi and limo services offered by Airport Limo from KLIA and KLIA2 to KL Sentral. The taxi and limo services at KLIA and KLIA2 operate through a coupon system that you purchase at Airport Limo counters at International and Domestic Arrival Hall. Alternatively, metered taxi available at level 1 and 3 of the Main Terminal Building KLIA and Level 1 of the Gateway@KLIA2 building. Passengers have to purchase RM2 coupon prior to boarding these taxis. Distance between KLIA / KLIA2 and KL Sentral is 60.04 km. The journey will take about 45 minutes and the taxi fares from RM80.00 (one taxi).

Option 3: KLIA or KLIA2 to KL Sentral by bus (Airport Coach / Aerobus / Skybus)

Once you arrive at KLIA, please proceed to the KLIA bus station situated at Ground Floor Block C annex to main terminal building which is just 3 minutes walking distance from arrival hall exit. Please get your ticket at Airport Coach counter no 3. The bus will depart to KL Sentral from platform 1 KLIA bus station.

For KLIA2 from the international arrival hall you walk straight for about 3 minutes until you see an escalator. Once down on your left you will see the SkyBus terminal (www.skybus.com.my) and on your right you will see the SkyBus ticket booth. RM10 per person is the standard rate from KLIA2 to KL Sentral.

NOTE # Malindo Air and Firefly passengers will arrived at Sultan Abdul Aziz Shah Airport in Subang. The best way to get to KL Sentral is by taxi. From the airport it normally takes around 25 minutes to reach KL Sentral. Taxi fares are around RM20/RM25 on the meter.

From KL Sentral to Arau Railway Station, Perlis

Train from KL Sentral to Arau (*please check the destination under the state of Perlis*) is served by Keretapi Tanah Melayu's (www.ktmb.com.my). Ekpress Langkawi which runs daily between Kuala Lumpur and Hat Yai via Butterworth in Penang. Trains for Hat Yai leave at 9.20 pm and arrived in

Arau at 7.56 am (next day – approximately 10.5 hours). The Economy Class ticket available from RM38 for single trip.

For fastest journey, the Electric Train Service (ETS) runs daily between KL Sentral Station to Padang Besar Station (Perlis). The electric train departs 3 times a day from KL Sentral to Arau Railway Station and takes approximately 5 hours and 12 mins. The ETS ticket available from RM76 for single trip.

Train No.	Departure (KL Sentral)	Arrival (Arau)
9208	0930	1510
9214	1100	1555
9204	1611	2105

The PPA CAS UUM will provide free pick-up service at the Arau Railway Station. We will welcome you with a sign at the station. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.



By Bus: Kuala Lumpur to Changlun Bus Station

Kuala Lumpur International Airport (KLIA) or Kuala Lumpur International Airport 2 (KLIA2) or Sultan Abdul Aziz Shah Airport, Subang → Terminal Bersepadu Selatan (TBS-BTS) → Changlun Bus Station

Northbound express buses to relocate operations from Pudu Sentral to [TBS-BTS](#) by November 1, 2015. TBS-BTS facility is integrated and provided better connectivity to the city centre via the LRT, KTM commuter, and KLIA Transit services. Through CTS Counters 1 - 18 and Self-Service Ticket Vending Machines 1-6, TBS-BTS offers centralized ticketing service (CTS) on behalf of bus operators for all southern destinations, east-coast and northern destinations. All credit card and webcash purchase for CTS tickets can be made through [e-ticketing portal](#).

From KLIA and KLIA2 to Terminal Bersepadu Selatan, Bandar Tasik Selatan (TSB-BTS)

Option 1: KLIA or KLIA2 to TBS by bus ([Jetbus](#) & [Starshuttle](#))

Jetbus a bus company that operates route between KLIA2 to Terminal Bersepadu Selatan (TBS) at Bandar Tasik Selatan. Jetbus own's a fleet of 15 units 40 seater fully air conditioned buses with enough space for luggage. Jet bus operates around 42 daily bus trips between KLIA2 and TBS. Buses trip starts as early as 3 am to 12 pm. It takes around 1 hour 1 minutes to reach KLIA2 from TBS or vice versa.

Starshuttle was operating within airport (KLIA / KLIA2) to TBS-BTS. Star Shuttle has the objective to provide a direct, non-stop shuttle service from airport KLIA and KLIA2. Starshuttle is famous with its quality service, affordable, comfortable ride and reasonable price to the passengers.

Once you arrive at KLIA, please proceed to the KLIA bus station situated at Ground Floor Block C annex to main terminal building which is just 3 minutes walking distance from arrival hall exit. The Star Shuttle bus will depart to TSB-BTS from platform 1 KLIA bus station.

For KLIA2, the bus terminal is located in level 1 with ticket counters located in International and Domestic Arrival in level 2. Rates depend on the destination, but a one way transfer between KLIA2 and TBS-BTS starts at RM10.

Option 2: KLIA or KLIA2 to TBS by Express Railway Link (ERL) – KLIA Transit

ERL (<http://www.kliaekspres.com>) is the fastest way and it takes a mere 30 min to the Kuala Lumpur city centre. The Express Rail links the KLIA and KLIA2 with KL Sentral. The ticket counter are on Level 1 of the KLIA complex and also at Level 2 KLIA2 complex. From the departure and arrival halls, follow the signs for KLIA express. There are 2 KLIA express rail trains and schedules :-

- a non-stop direct train from KLIA and KLIA2 to KL Sentral - called the KLIA Express
- a transit train which stops at Salak Tinggi, Putrajaya/Cyberjaya and Bandar Tasik Selatan enroute to KL Sentral called the KLIAtransit

From KLIA or KLIA2 to TBS-BTS, please take KLIA Transit, and get off at Bandar Tasik Selatan. The KLIA Transit train station there is a bridge that directly connects to the TBS bus terminal. Fare on the KLIA Transit to TBS-BTS are RM26.50 for one-way

Option 3: KLIA or KLIA2 to TBS-BTS by Airport Limo / Budget Taxi

Travellers can choose from taxi and limo services offered by Airport Limo from KLIA and KLIA2 to TBS-BTS. The taxi and limo services at KLIA and KLIA2 operate through a coupon system that you purchase at Airport Limo counters at International and Domestic Arrival Hall. Alternatively, metered taxi available at level 1 and 3 of the Main Terminal Building KLIA and Level 1 of the Gateway@KLIA2 building. Passengers have to purchase RM2 coupon prior to boarding these taxis. Distance between KLIA / KLIA2 and TSB-BTS is 50.00 km. The journey will take about 45 minutes and the taxi fares from RM70.00 (one taxi).

NOTE # Malindo Air and Firefly passengers will arrived at Sultan Abdul Aziz Shah Airport in Subang. The best way to get to TBS-BTS is by taxi. From the airport it normally takes around 30 minutes to reach TBS-BTS. Taxi fares are around RM30/RM35 on the meter.

From Terminal Bersepadu Selatan (TBS-BTS) to Changlun Bus Station

Bus from TBS-BTS to Changlun is served by express bus. Below is the list of express bus served this route:

Company	Timing	Price
Alisan Golden Coach	0900, 2200, 2300	RM50.00
City Express	0930, 2230	RM50.00
Cosmic Express	1000, 1300, 1730, 2245	RM50.00
Eagle Express	1000	RM50.00
Etika Express	0930	RM50.00
Intercity Express	1130, 1230, 2330, 2430	RM50.00
Konsortium	1000	RM50.00
Konsortium KBES	1000	RM50.00

Mayang Sari Express	1130, 1230	RM50.00
Sri Maju Express	0930	RM50.00
Starqistna Express	2345	RM50.00
Swarna Bumi	1200, 2030, 2230	RM50.00
Transnasional	2300	RM50.00

Note: Please note that fares are displayed on tentative basis and are meant for reference only. Please kindly note that fares are subject to changes

Be advised to buy your tickets through CTS Counters 1 - 18 and Self-Service Ticket Vending Machines 1-6. For online ticket please click link below:

TBS Online Ticketing <https://eticketing.tbsbts.com.my/Main/Login.asp>

If you board the morning bus, you will arrive Changlun Bus Station earliest at about 7 pm (approximately 7-8 hours). The PPA CAS UUM will provide free pick-up service at the Changlun Bus Station. We will welcome you with a sign at the station. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.

FROM PENANG (PULAU PINANG)



FROM PENANG (for participants from the following cities - Medan, Banda Aceh, Jakarta, Surabaya, Singapore)

The [Penang International Airport \(PEN\)](#) is situated in the Bayan Lepas area that at southeast of Penang Island, Malaysia. The airport is located 14 km (8.7 mi) away from George Town, the capital city of Penang. There are budget airlines flies this route - Tiger Airways, Silk Air, Airasia, Lion Air, Jetstar Asia, Firefly and Sriwijaya Air. The details flight service to Penang as below:

1. AirAsia Indonesia from Jakarta, Surabaya and Medan.
2. Firefly from Medan and Banda Aceh.
3. Lion Air from Medan.
4. Sriwijaya Air from Medan.
5. Tiger Air from Singapore.
6. Silk Air from Singapore.
7. Jetstar Asia Airways from Singapore



By Bus: Penang to Changlun Bus Station

Penang International Airport → Butterworth Bus Terminal (Penang Sentral) → Changlun Bus Station

Butterworth Bus terminal (Penang Sentral) located at the centre of Butterworth (in the mainland) which also act as main transit terminal for Seberang Perai. Penang Sentral is being touted as the "gateway to the Northern Corridor of Malaysia".

From Penang International Airport to Penang Sentral

Option 1: Penang International Airport to Penang Sentral by taxi.

Taxi at the Penang International airport is managed by a consortium, by coupon system. Coupon to be purchased at the counter just outside the arrival hall, immediately after custom clearance. After purchase the coupon, go directly to taxi waiting area, there will taxi driver waiting for you. No other outside is allowed to pick up passenger from airport. Fix price, no negotiation required. The journey will take about 30 minutes crossing the Penang Bridge and the taxi fares from RM85.00 (one taxi).

From Penang Sentral to Changlun Bus Station

Bus from Penang Sentral to Changlun is served by express bus. Below is the list of express bus served this route:

Company	Timing	Price
Plusliner Express	1030, 1500, 2000	RM13.60
Ekspress Kesatuan	1230, 1430	RM19.00
Cepat Ekspress	0430, 0500, 0700	RM12.00
Maju Express	0500	RM12.00

Note: Please note that fares are displayed on tentative basis and are meant for reference only. Please kindly note that fares are subject to changes.

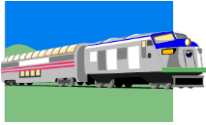
Be advised to buy your tickets at the counters, and not from the touts who walk around the complex and convince you to buy tickets from them. For online ticket please click link below:

Easybook <http://www.easybook.com/>

Catchthatbus <http://www.catchthatbus.com/>

Busonlineticket <http://www.busonlineticket.com/>

The distance from Penang Sentral to Changlun Bus Station is 130 km and takes approximately two (2) hours. The PPA CAS UUM will provide free pick-up service at the Changlun Bus Station. We will welcome you with a sign at the station. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.



By Train: *Penang to Arau Railway Station (Perlis)*

Penang International Airport → Butterworth Railway Station → Arau Railway Station

The Butterworth railway station is a Malaysian railway station located at and named after the town of Butterworth, Penang. The station is served by KTM Intercity, KTM ETS (both ETS Ekspres and ETS Transit) and KTM Komuter (Kamunting-Butterworth-Gurun Line) trains. It is also the southern end of the International Express from Bangkok, Thailand. The station is located near to, and linked via covered pedestrian walkways, the Butterworth temporary bus terminal and the Sultan Abdul Hamid Ferry Terminal for ferries to Penang Island. A free shuttle van also ferries passengers between the railway station and the arrival/departure point of the ferry terminal.

From Penang International Airport to Butterworth Railway Station

Option 1: Penang International Airport to Penang Sentral by taxi.

Taxi at the Penang International airport is managed by a consortium, by coupon system. Coupon to be purchased at the counter just outside the arrival hall, immediately after custom clearance. After purchase the coupon, go directly to taxi waiting area, there will taxi driver waiting for you. No other outside is allowed to pick up passenger from airport. Fix price, no negotiation required. The journey will take about 30 minutes crossing the Penang Bridge and the taxi fares from RM85.00 (one taxi).

From Butterworth Railway Station to Arau Railway Station, Perlis

Electric Train Service (ETS) from Butterworth to Arau (*please check the destination under the state of Perlis*) is served by Keretapi Tanah Melayu's (www.ktmb.com.my). Electric Train Service (ETS) which runs daily between Ipoh and Padang Besar (Perlis) via Butterworth in Penang. Trains for Padang Besar leave at 7.28 am and 1.38 pm and arrived in Arau at 9.10 am and 3.10 pm (approximately 1.5 hour). The ETS Gold Fare available from RM17 for single trip.

The PPA CAS UUM will provide free pick-up service at the Arau Railway Station. We will welcome you with a sign at the station. If you wish to use the Service, please fill out this form item by item and email to mazida@uum.edu.my. We will arrange the pick-up service according to the receipt of information, please make sure that you fill it out item by item.

CONTACT US

For any enquiries, please contact us:

TELEPHONE: (Office Hour)

+604-9285301 / 5307 / 5308

MOBILE:

Mr. Shahrul Anuar +6012 4038650
Dr. Jafri Zulkepli Hew +6012 2806944
Dr. Mazida Ahmad +6019 5761252
Mr. Mohd Farid Fadly +6010 3986320
Mr. Mohd Shafiq +6013 4361930

FACSIMILE:

+604-9285804

E-MAIL:

mazida@uum.edu.my or s.anuar@uum.edu.my

WEBSITE:

<http://ppacas.uum.edu.my/>

MAILING ADDRESS:

Student Development and Alumni Office
College of Arts and Sciences
Universiti Utara Malaysia
06010 UUM Sintok, Kedah Darul Aman
Malaysia

Note: Working hours for State of Kedah.
8.00 am to 5.00 pm (from Sundays to Wednesdays) and
8.00 am to 3.30 pm (on Thursdays).
Friday and Saturday is holiday.

PICKUP REQUEST FORM (FROM LOCAL AIRPORT/TRAIN STATION/BUS STATION)

Please complete this form if you require an pickup service from pickup point (local Airport / Train Station / Bus Station) to Universiti Utara Malaysia (UUM). Please note that the service is only provided for PPA CAS UUM Mobility programme participants. This service is only available on the specific date between 8.00 am and 10.00 pm. Beside these times, you are advised to contact the PPA CAS UUM.

Note: The programme fee include accommodation cost on the specific period of time. In case of early arrival and late departure, additional RM8.50 per day charge will apply.

Below are my flight / train / bus details:

Name	
Passport number and nationality	
Departing from (country and city)	
Flight / train / bus number	
Name of airlines / train / bus company	
Departure Date / Time (from Kuala Lumpur or Bangkok)	
Date of Arrival / Arrival time (Malaysian time)	
Pickup Point (Please choose one)	Sultan Abdul Halim Airport, Alor Star / Bukit Kayu Hitam Duty Free Complex / Changlun Bus Station / Arau Railway Station

Please email this completed form along with a copy of your flight / train / bus ticket to s.anuar@uum.edu.my or mazida@uum.edu.my

NOTE:

1. The form must be submitted **FIVE (5)** days before the arrival date or it will not be processed.
2. You will receive a confirmation email within **THREE (3)** working days stating that pickup has been arranged for you.
3. If there are changes to your flight / train /bus schedule, please inform us within 48 hours of your departure to Malaysia.
4. The airport pickup service will only be provided at Sultan Abdul Halim Airport, Alor Star – AOR (no pickup service in Hatyai International Airport - HDY)
5. The PPA CAS UUM representative will wait for you at the Arrival Hall Meeting Point at Sultan Abdul Halim Airport, Alor Star; Bukit Kayu Hitam Duty Free Complex; Changlun Bus Station and Arau Railway Station, and will be carrying a sign which reads “**UUM**”.
6. Please note that this service is provided free of charge.

DROP OFF SERVICE FORM (TO LOCAL AIRPORT/TRAIN STATION/BUS STATION)

Please complete this form if you require drop off service from Universiti Utara Malaysia (UUM) to local Airport (Sultan Abdul Halim Airport, Alor Star) / Arau Railway Station / Changlun Bus Station / Bukit Kayu Hitam Duty Free Complex. This service is only available on **the specific date** between **8.00 am and 6.00 pm**. Beside these times, you are advised to contact the PPA CAS UUM.

Below are my flight / train / bus details:

Name	
Passport number and nationality	
Name of airlines / train / bus company	
The departure date and time for flights / train / bus	Departure Date: Departure Time:
Departure time from UUM to the Drop Off Point. (<i>*Please refer the note below</i>)	
Drop Off Point (<i>Please choose one</i>)	Sultan Abdul Halim Airport, Alor Star / Bukit Kayu Hitam Duty Free Complex / Changlun Bus Station / Arau Railway Station

Please send this form to any committee member upon registration.

*Note:

1. **Sultan Abdul Halim Airport, Alor Star** - The travel time from UUM to Sultan Abdul Halim Airport, Alor Star takes 1 hour. If you have baggage to check in, do note that baggage counters close 45 minutes before flight departure for Domestic flights on AirAsia and Malindo Air. You are advised to depart from UUM at least **3 hours** before your flight.
2. **Arau Railway Station** – It takes 45 minutes to travel between UUM and Arau Railway Station. You are advised to depart from UUM at least **1.5 hours** before the train departure time.
3. **Changlun Bus Station** – The journey time from UUM to the Changlun Bus Station is between 15 to 20 minutes. You are advised to depart from UUM at least **1 hour** before your bus departure time.
4. **Bukit Kayu Hitam Duty Free Complex** – The distance from UUM to Bukit Kayu Hitam Duty Free Complex is 20 km and takes about 20 to 30 minutes. You should expect the immigration process to take at minimum 1 hour (for both side). The travel time to Hatyai International Airport or Hatyai Railway Station is approximately 1.5 hour. You are advised to depart at least **4.5 hours** before your flight or **4 hours** before your train departure time.